

## **Clinically Vulnerable (Cohort 6) - Frequently Asked Questions**

### **What is Cohort 6 (Clinically Vulnerable)?**

The Joint Committee on Vaccination and Immunisation (JCVI) states that the Clinically Vulnerable (Cohort 6) includes 'all individuals aged 16 years to 65 years with underlying health conditions which put them at higher risk of serious disease and mortality'.

#### **This includes:**

- Chronic respiratory disease
- Chronic heart disease and vascular disease
- Chronic kidney disease
- Chronic liver disease
- Chronic neurological disease, including severe or profound learning disability
- Diabetes mellitus
- Immunosuppression
- Asplenia or dysfunction of the spleen
- Morbid obesity
- Severe mental illness.

#### **Cohort 6 also includes:**

- Those who are eligible for a carer's allowance, or those who are the main carer of an elderly or disabled person whose welfare may be at risk if the carer falls ill.
- Residents in a long term residential facility, including those with learning disabilities.

### **How do I book an appointment?**

We will be rolling out vaccinations for the Clinically Vulnerable (cohort 6) from Thursday 18 February.

If you are eligible under one of the above categories, you can book your Covid-19 vaccination appointment by visiting this website - <https://www.swiftqueue.co.uk/nottinghamc19v-clinv.php> or calling the local booking centre on 0115 883 4640 between 8am – 8pm during weekdays and 9am – 5pm on weekends.

### **I was in an earlier cohort 1-5 – have I missed my chance for an appointment now you have moved onto Cohort 6?**

No, absolutely not. We want to get everyone vaccinated who is eligible.

- If you are 65 years old and over you can book your appointment online here <https://www.swiftqueue.co.uk/nottinghamc19vpatient.php> or by calling the local booking centre on 0115 883 4640 between 8am – 8pm during weekdays and 9am – 5pm on weekends.
- If you are Clinically Extremely Vulnerable you can book your appointment online here <https://swiftqueue.co.uk/nottinghamc19v-clinv.php> or by calling the local booking centre on 0115 883 4640 between 8am – 8pm during weekdays and 9am – 5pm on weekends.

## **Is Clinically Vulnerable different to Clinically Extremely Vulnerable?**

Yes, people classed as Clinically Extremely Vulnerable people have already been called for their vaccination and booking remains open to this cohort. This group of people have been asked to shield in the first and second waves of Covid-19 and include those with many risk factors such as cancer or renal failure requiring specialist care.

## **I am aged 16 or 17 – what vaccine can I have?**

Due to age restrictions we must offer 16 and 17 year olds the Pfizer/BioNTech vaccine. This is in line with the instructions laid down by the Medicines Healthcare Regulatory Agency (MHRA).

These citizens will be offered a separate booking slot at a hospital site that uses Pfizer only.

## **Will I receive an invite letter through the post?**

Yes, we are writing to everyone eligible which is 100,000 people locally over the next ten days. We will also send a follow-up text message where possible as well.

**If you are eligible, you do not need to wait for your letter to book in.**

## **Will I need to attend my appointment with a letter?**

No, but we ask that everyone observes the guidance when booking their appointment.

If you are a staff member, we will ask that you present a name badge or confirmation letter from your organisation.

If you are an unpaid carer, we ask that you state this if questioned.

If you are not eligible, please do not try to book in for your Covid-19 vaccination appointment. It is important these appointments are protected for those who are now eligible under this cohort to help protect them against Covid-19.

## **Why are there no appointments showing as available?**

Please check back daily, we are releasing appointments every day and do have enough vaccine for you.

## **Who can I talk to as my family member/friend believes they have been forgotten?**

If your patient/family member/friend is concerned, ask them to contact 0115 883 4640 between the hours of 8am – 8pm Monday to Friday or 9am – 5pm Saturday and Sunday. The bookings desk will take their name, and ensure they are logged and recorded within our system. In all cases the bookings team will ensure an appointment is made.

## **Can I book for a family member or friend?**

Yes, please use the Swiftqueue website - <https://swiftqueue.co.uk/nottinghamc19v-clinv.php> or call the local booking centre on 0115 883 4640 between 8am – 8pm during weekdays and 9am – 5pm on weekends.

### **I am struggling to travel to a vaccination centre – what can I do?**

We are working with volunteer drivers and taxi companies to take people to their appointment.

This free of charge service is available to those in vulnerable groups and anyone who is geographically or socially isolated.

Please telephone the Booking Centre on 0115 883 4640 between 8am – 8pm (Mon to Fri) and 9am-5pm (Sat to Sun) and ask for transport support.

### **I live in a long term residential facility – how do I get my jab?**

You do not need to do anything. All residents in a long term residential facility, including those with learning disabilities, will be visited by our 'roving team' of vaccinators. This is the same set up that we carried out for care home residents. The roving team will be in touch asap to book in your date for vaccinations.

### **Who can I talk to if I have any questions or concerns?**

We are working closely with the local councils during the pandemic. The County Council are supporting us with managing requests for information and assistance related to the vaccine rollout so if you have any questions that are not answered by the information here please contact [enquiries@nottsc.gov.uk](mailto:enquiries@nottsc.gov.uk) or call 0300 500 80 80.